



MISSION STATEMENT

Social Conscience

Kartel is a family run business that continues to have 3 generations still working in it on a day-to-day basis. We take pride in this environment and place great importance on creating a family culture that extends to our employees and clients. We firmly believe in the principles of respect, integrity, honesty, empathy, and a strong work ethic. These values guide our actions, earning us the right to fully participate and contribute meaningfully and prioritise transparency and trustworthiness in our interactions with stakeholders.

At Kartel we strive to deliver high quality and exciting food and experiences to our clients. We have a holistic approach to customer service and are mindful of sustainability and health when sourcing and presenting our food. Kartel is committed to a program of continuous improvement to reduce any harmful impacts of its operation on the environment and create a mindful social environment.

Carbon Footprint & Food Waste

Over the last 16 years in the CBD Kartel has made continued efforts to reduce our carbon footprint. This has always been our mantra given the client base that we market our services to. Where possible we use reusable ceramic & wooden platters to deliver our food and where not possible, we use compostable packaging to present our food. In order to reduce the impacts of pollution and traffic congestion in the CBD 90% of our deliveries are completed efficiently on foot. We take pride on being the CBD caterer with the smallest carbon footprint without having to sacrifice on quantity or quality of service.

Kartel is situated at 500 Collins Street Melbourne. The building has a 5-Star green energy rating. Please follow the link to the building policy regarding our recycling policy which all tenancies in the building must adhere to. <http://www.500collins.com.au/about> 500 Collins Street has quarterly waste and recycling audits carried out by consultants “Great Forest Australia”.

Staffing, Leadership & Diversity

The team at Kartel consists of over 40 staff. When employing staff we do not discriminate against race, religion or sex and have representation in our team from 12 different countries/nationalities and religions. The ratio of women to men in our workforce is 60:40. The ratio of women to men in management roles is 75:25.

Kartel is committed to diversity and inclusion as we have experienced over the years that by embracing the diverse range of ideas, skills, and backgrounds within our team, we bring out the best in each other, celebrate collective successes, and recognise that a unified team with varied perspectives can achieve remarkable results.

We value long-term relationships with our staff and suppliers as they are the backbone of our operation. Their commitment and expertise contribute to the consistent high-quality of food and service we provide to our customer base.

Produce

At Kartel, we prioritise using locally sourced ingredients. All our fruit and vegetables are sourced from numerous suppliers at the Victoria Market, all who source their produce from the wholesale market and from Australian farmers wherever possible. All our meat, chicken and eggs are free range and, aside from pork, Halal. All our dry goods and frozen items are from Hudson Pacific, an Australian owned company and all our dairy is supplied by an Australian owned family run business.

Support Initiatives

We support numerous charities and every year make a Christmas donation in lieu of Christmas gifts to our clients. In December 2017 and 2018 we donated money to the Murdoch Children's Research Institute and the Juvenile Diabetes Research Foundation. In 2019 we supported the Murdoch Children's Research Institute and the Florey Institute of The Florey Institute of Neuroscience and Mental Health. We cater for several non-for-profit organisations and provide a charitable rebate based on certain criteria.